



Technology Investment Council



State of Delaware Technology Investment Council Meeting Minutes June 14, 2016

Technology Investment Council Member Attendees

Name	Title Organization	Attendance	Represented by
James Collins	Chief Information Officer Dept. of Technology and Information (DTI)	Present	
Mike Morton	Controller General State of Delaware	Excused	Jackie Griffith
Brian Maxwell	Director Office of Management & Budget (OMB)	Present	
Steven Godowsky	Secretary Department of Education (DOE)	Excused	David Blowman
Leo E. Strine, Jr.	Chief Justice State of Delaware	Excused	Dale Matthews
Dan Grim	Chief Technology Officer University of Delaware	Present	
Ed Krupka	Chief Information Officer Burris Logistics	Present	
Glenn Tascione	Senior Vice President PNC Bank	Excused	



Call to Order

Chief Information Officer (CIO), James Collins called the June 14, 2016 TIC meeting to order at approximately 9:02 am.

Welcome

CIO James Collins welcomed everyone and introductions were made at the Dover and Wilmington Video Teleconference (VTC) locations. TIC council member’s attendance was noted, as shown in the above table. Others in attendance included Department of Technology & Information (DTI) Senior Staff and Managers, and employees from other state agencies including the Department of Finance, Office of Management and Budget, and Attorney General’s office.

Approval of Minutes

CIO James Collins asked if all the members received and reviewed the December 8, 2015 TIC meeting minutes and requested a motion to approve them. Ed Krupka made a motion to approve

the minutes, and Dale Matthews seconded the motion. With no opposition, the motion was carried, unanimous.

CIO Update ~ James Collins

James Canalichio has resigned from the council, we will be working with the Governor's office to fill that and other open position on the council.

EStar - The eStar system is working as expected for the pilot organizations; Delaware Veteran's home (DVH), Department of Health and Social Services (DHSS), Department of Correction (DOC), Department of Children, Youth and their Families (DSCYF), and DTI. All of these pilot agencies are fully operational and using the system. CIO Collins has received good feedback from these agencies, that it's saving them time and the data entry is considerably less.

We continue to make progress with the Department of Transportation (DelDOT) data center consolidation initiative. This is big milestone for us.

Last month DTI hosted our 4th annual Continuity of Operations Planning (COOP) exercise, using a physical terrorism scenario. The FEMA regional manager let us know we are the only state in the region that runs a statewide exercise. Every agency is required to update and exercise their COOP Plan at least once per year. Some agencies run exercises on their own but most participate in the statewide exercise.

The FirstMap Team was awarded the 2016 Delmarva Geographic Community Service Award at the 2016 Delmarva GIS Conference in April. This prestigious award is presented to an individual or group that has demonstrated outstanding service to the Delmarva GIS Community and contributions should relate directly to the Delmarva GIS Community. It is the intention of the award to recognize those who, either through a single effort or project or through consistent commitment, supported or fostered the geographic community. We are proud of the FirstMap project winning the award and for being the first 'team' to do so!

The DCIS system went live this past Labor day. The Division of Corporations staff has been able to use the system to process service requests at a record pace now. Our Apps team is onsite and working with them on upgrades and fixes. If this wouldn't have been a successful implementation it would have made the national news. We are happy for DOS and with the partnership we have with them.

The Delaware Eligibility Modernization (DEM) project stabilization period didn't go as planned due to insufficient UAT testing. DTI worked closely with DHSS and the vendor on the stabilization and path forward. The system has now been declared stable and they are moving on to upgrades.

As a result of the recent JFC meetings, there has been epilogue language added that tasks the Controller General's Office and Office of Management and Budget to determine whether DTI can be self-sufficient through agency chargebacks. Right now we receive general funds appropriated to us in the budget and we charge back to agencies that have special funds. The proposed change would make DTI totally a charge back agency.

The remaining money in Delaware broadband fund will be used to pilot point to point wireless access in underserved areas by leveraging existing infrastructure. We are having communication with the municipalities and the counties in Sussex and western Kent. Broadband is as much of a necessity as any other utility now.

Major Projects ~ Bob Rhodes

DHSS – The status of the DMES (Delaware Medicaid Enterprise System) project is currently in red. The executive council has decided to delay it two quarters, it could be completed in one quarter, however the business requires that they can only go live within the designated window. HP has agreed to break out the testing to ensure proper testing. The lessons learned from the DEM project, helped the DEM project team realize that this project required additional time for testing.

DEM – During the last few months there has been good progress for testing and stabilization of the system. The system has been declared stabilized and it is now in a yellow status. The 3.1 portion of the system is currently in UAT with a July 1st date, if go-live is successful, the project will be in a green status. The maintenance and operations RFP was bid and awarded to Deloitte.

DSCYF – FOCUS (For Our Children’s Ultimate Success)– The project was formally FACTS II, and is now officially a green project. Had we stayed the course, the vendor would have charged us \$28M for an old system that would have been out of date once it was implemented. This is another case where the federally incentivized process leads us to custom transfer systems with high price tags. With this new FOCUS project, we are working with a cloud system and moving away from a ‘plan, build, run’. The federal regulations are starting to make it more advantageous to use alternate cloud solutions.

These are some of the most expensive projects going on in the state. They are federally driven by regulations and requirements. Historically the state hasn’t had latitude to choose a cheaper system. The federal government is starting to allow cloud services.

Salesforce Agreement ~

We negotiated a 4-year deal for \$6.8M with Salesforce and we can roll back to any previous years’ licenses if necessary. This agreement gives us the opportunity to use force.com licenses statewide. DSCYF alone will use 1400 unique licenses which would have cost \$1800 per license if we didn’t have this contract. This won’t be the only premier level cloud provider. There is a chargeback model to the agencies to recover the costs. It includes hardware, software, operating costs. The agencies can build unlimited apps with these licenses. There is a lot of value for a discounted rate. This will put a lot of control of the application in their hand, because it’s a highly configurable platform.

Open Data ~

- Executive Order 57 was signed on 1/27/16
- It formally established the Open Data Council with members from DTI, GIC (Government Information Center, DOS, OMB, DOE, DHSS, DeIDOT, DNREC

(Department of Natural Resources & Environmental Control), DSCYF and the Governor's Office

- The Council has met four times and members have submitted lists of initial datasets (information) their agencies would like to publish
- The Socrata Open Data Portal software has been procured and is being configured
- Tentatively planning a late July launch of the Delaware Open Data Portal

Security Update ~

Cyber Security Council

- Created by Executive Order 55
- Two meetings to date, next is end of June
- Coordinated information sharing approach across Delaware/ not just state
 - Sharing information across the enterprise to make sure DE has the right cyber posture
- Brainstorming/road mapping - council direction

2016 Secure Delaware Workshop will be held on September 7th, 2016 at Dover Downs. This annual full day workshop provides updates on cyber and information security to hundreds of industry professionals from the private & public sector. The goal is to offer engaging sessions from the leading experts in the industry to minimize cyber risks, increase cyber hygiene and enhance cyber resiliency.

New tool – Splunk

- SOC is using this now
- Gives us needed network visibility
 - Take data from various sources and turn it into useful info
 - Correlates the logs into alerts/advisories

FOIA~ Mike Hojnicky

- Current FOIA Exemptions
 - Physical Security
 - Emergency response plans
 - Building & security system designs
 - Telecommunication network facilities
 - Last updated post 9/11
- Proposed Cyber Security Amendment Exemptions due to a greater increase in FOIA requests for:
 - Source code
 - Logical & physical system designs
 - Detailed hardware & software inventories
 - Vulnerability reports
- Current Status
 - Senate Bill 258 is now ready for Senate approval
 - Worked with constituencies to address their concerns
 - We are not trying to reduce transparency
- Broad support for the amendment

- Delaware Cyber Security Advisory Council
- County & City Governments
- International Information Systems Security Certification Consortium (ISC)2
- State Information Security Officers

Strategic Plan ~

The 2016-2019 Statewide IT Plan has been drafted but it is not ready for publication. Changes are underway to better tell the story:

- Citizens and how we touch them
- Agency-focused
- Flexible operating model
 - Broker Model with key vendor relationships
 - ITC – do what we do best and allow agencies to focus on what they do best
 - Evolving Workforce with a changing technology landscape
- Cloud First
 - Managing the Digital Disruption
 - Transform from Plan-Build-Run to Enable-Integrate-Manage

We want to get the draft finalized and send out to the Council for their input and suggestions. We are in a pivotal point in state government in which we have to evolve from a technology perspective to an enterprise approach.

Open Discussion

Ed Krupka asked if the council could get interim updates as it will be helpful to have them in-between the meetings. CIO Collins will provide DTI’s monthly update that is shared with the staff. There is also an overview/onboarding process to bring new members up to speed. It is noted that there cannot be any discussion of a quorum of the board outside a public meeting setting.

Public Comment

There was not any comment from the public.

Adjournment ~ James Collins

With no further business to be conducted, Jackie Griffith made the motion to adjourn, and Ed Krupka seconded the motion. With no opposition, the motion was carried. The meeting was adjourned at approximately 10:44 am.

Respectfully submitted,
Ronda Ramsburg