



# Technology Investment Council



State of Delaware  
Technology Investment Council Meeting Minutes  
August 31, 2022

## Technology Investment Council Attendees

Name	Title Organization	Attendance	Represented by
Jason Clarke	Chief Information Officer Dept. of Technology and Information	Present	
Ruth Ann Jones	Controller General State of Delaware	Present	
Cerron Cade	Director Office of Management & Budget	Present	Courtney Stewart
Nicole Majeski	Secretary Department of Transportation	Absent	
Collins Seitz	Chief Justice State of Delaware	Absent	Gayle Lafferty & Ken Kelemen
Rick Geisenberger	Secretary Department of Finance	Absent	Rebecca Goldsmith
Jeff Bullock	Secretary Department of State	Absent	Kristopher Knight
Molly Magarik	Secretary Department of Health & Social Services	Present	
Nathaniel McQueen	Secretary Department of Safety & Homeland Security	Present	

### **Call to Order**

Chief Information Officer (CIO), Jason Clarke called the August 31, 2022 TIC meeting to order at 10:01 am.

### **Welcome**

TIC members' attendance was noted, as shown in the above table. Others in attendance included Department of Technology & Information (DTI) Senior Staff and Directors. No members of the public were in attendance

### **Approval of Previous Meeting Minutes**

A motion was made to approve the draft minutes from the February 23, 2022, TIC Meeting by Secretary Molly Magarik (DHSS), Deputy Director Courtney Stewart (OMB) seconded the motion. All were in favor, none opposed. Motion carried.

### **CIO Update ~ CIO Jason Clarke**

CIO Jason Clarke provided some legislative updates to the Council. House Bill 357 was the Sunset Committee's review of the Technology Investment Council. A couple of reporting items were removed from the charter to eliminate overlap with GEAR and other initiatives. House Bill 434 was related to a statute for DTI. A clause in the statute reflected a 3-year expiration date and was removed. The rest of the statute remains the same.

### **Security Update ~ CSO Solomon Adote**

An update on cyber security was provided by CSO Solomon Adote. He presented information on the national threat landscape. The breaches at CISCO and Twilio were reviewed. We have two entry points with adaptive authentication, id.delaware.gov (employees) and my.delaware.gov (citizens). On the employee side we have about 56,000 users and 183 applications being protected. On the citizen side we have about 63,000 users and 56 applications. The way we implement our multi-factor authentication has protected our network. More information is available in the presentation attached.

### **Enterprise Projects Supported by Federal Funding Update – Accessibility ~ Norman Jester**

ARPA grant funds were used to create and a digital accessibility program. As part of that program a Digital Accessibility Senior Manager position was created. Norman Jester was selected to fill the position. Mr. Jester gave a brief overview of where we are and where we are going with digital accessibility. The plan is to build a statewide accessibility strategy and program, automate testing across all digital platforms, access prioritization of websites, develop policies and standards around contracting, and develop an education program. More information is available in the presentation attached.

### **Ray Baum Act Compliance ~ CIO Jason Clarke, COO Gerald Whisman, DAG Eric Zubrow**

DAG Eric Zubrow provided an overview of the requirements of the Ray Baum Act. The Act requires that when a 9-1-1 call is made a multi-line phone system must be able to communicate the caller's location within a building. Compliance is not required until a major upgrade or replacement is put in place. A major upgrade is needed for the State in the near future. Jerry Whisman provided a summary of our current phone system and some of the independent solutions available. DTI is looking to submit an order on behalf of all the agencies to leverage buying power. One of the considerations needs to be what phones actually need to be replaced and what other options provide the necessary functionality. More information is available in the presentation below.

### **Public Comment**

No public comments.

### **Adjournment**

Gayle Lafferty motioned to adjourn the meeting and Rebecca Goldsmith seconded. The meeting was adjourned at 11:35 am.

### **The Next Meeting Date is November 30, 2022**