



Technology Investment Council



State of Delaware
Technology Investment Council Meeting Minutes
February 23, 2022

Technology Investment Council Attendees

Name	Title Organization	Attendance	Represented by
Jason Clarke	Chief Information Officer Dept. of Technology and Information	Present	
Ruth Ann Jones	Controller General State of Delaware	Absent	
Cerron Cade	Director Office of Management & Budget	Absent	Courtney Stewart
Nicole Majeski	Secretary Department of Transportation	Present	
Collins Seitz	Chief Justice State of Delaware	Absent	Gayle Lafferty & Ken Kelemen
Rick Geisenberger	Secretary Department of Finance	Present	
Jeff Bullock	Secretary Department of State	Absent	Kristopher Knight
Molly Magarik	Secretary Department of Health & Social Services	Absent	
Nathaniel McQueen	Secretary Department of Safety & Homeland Security	Present	

Call to Order

Chief Information Officer (CIO), Jason Clarke called the February 23, 2022 TIC meeting to order at 10:03 am.

Welcome

TIC members' attendance was noted, as shown in the above table. Others in attendance included Department of Technology & Information (DTI) Senior Staff and Directors and two members of the public.

Approval of Previous Meeting Minutes

A motion was made to approve the draft minutes from the November 2, 2021 TIC Meeting by Secretary Nicole Majeski, Rick Geisenberger seconded the motion. All were in favor, none opposed. Motion carried.

CIO Update ~ CIO Jason Clarke

CIO Clarke will be representing at the Joint Legislative Oversight and Sunset Committee (JLOSC) on March 1st. Changes to the current governing statute will be requested to further streamline operations and prevent redundancies. JLOSC public outreach resulted in 4 responses related to technology, but not directly to the role of TIC. This highlighted the need to clarify the role of TIC as a guide for technology for state agencies and not the private sector. DTI will be updating language on the website to clarify.

CIO Clarke also provided an update on federal funding for technology from the Coronavirus Aid, Relief, and Economic Security (CARES) Act, the Infrastructure Investment and Jobs Act, and the American Rescue Plan (ARP) Act. Investments will be made in technology modernization (\$40M), Digital Government (\$35M), and Broadband (\$110M).

Security Update ~ CSO Solomon Adote

An update on cyber security was provided by CSO Solomon Adote. He reviewed some of the statistics surrounding cyber security and discussed the anatomy of a cyberattack using an example from another state. An overview of two current priorities, Log4J vulnerability and activity from foreign countries, was provided. Predictions for 2022 were that Phishing, Social Engineering, Direct Attacks and Compromises would continue, and that Ransomware would lead disruptive cyber-attacks.

My.Delaware.gov Project and Communication Update ~ Dara Schumaier

Dara Schumaier, Communications Specialist with Organizational Change Management, presented an overview of the transition to My.Delaware.gov for state employees. Employees can use their My.Delaware.gov account to access Employee Self Serve and their pension information. Legacy access through Single Sign On remains in effect through this year's open enrollment period so there will be no impact to employees. The new solution is more secure and allows employees to retain access to their information even after leaving state employment. Changes and the 2-step process are being communicated through websites, notification, emails, and meetings with stakeholders.

Enterprise Projects Supported by Federal Funding Update ~ COO Gerald Whisman, CPS Justin Day, CTO Greg Lane

COO Gerald Whisman gave a short summary of the cabling and switch replacement project being funded through the CARES Act. The project will make maintenance more efficient, replace aging devices and increase State bandwidth. Surveys were conducted for 134 sites and 34 buildings were identified that needed to be addressed. This project resulted in a \$2.1M savings for the State through combined buying power.

An update on the continuing impact of remote work was provided by CPS Justin Day. He reviewed where the State started at the beginning of the pandemic, how the remote access strategy was revamped, and what to expect going forward. The goal is to deliver an in-office experience to the end user in a way that maintains the security of the State network. ARP Act funding is being leveraged to build a Citrix environment that will provide desktop and application virtualization capabilities to allow secure, direct delivery of all state applications to the user.

CTO Greg Lane offered a progress update on the proposed Geographic Information System project discussed at previous TIC meetings. ARP Act funding was acquired to establish a current (Year 1) baseline for all data sets. Next steps include completing the flyovers within the short window (Feb-March), refreshing data sets, making a decision on recommending an annual fund to keep data sets current, and acquiring and filling a Geographic Information Officer position to provide coordination and governance of GIS technology and imagery.

Compliance/Audit Update ~ Sandra Alexander

Sandra Alexander, Director of Risk Management and Governance, supplied a summary of the planned regulatory audits that DTI will be undergoing this year (IRS, HIPAA, and SOC). IRS and HIPAA audits take place every 3 years while the SOC audit occurs yearly. She reviewed some of the recurring themes and findings from all the audits. The importance of support from agency partners to address findings was referenced.

Public Comment

No public comments.

Adjournment

Ken Kelemen motioned to adjourn the meeting and Rick Geisenberger seconded. The meeting was adjourned at 11:36 am.

The Next Meeting Date is May 25, 2022