

## **Setting Up Your Multi-Factor Authentication (MFA)**

Log into your my.delaware identity (with your personal/home email and password).

- 1 Click on the small arrow next to your name, in the upper right corner of the dashboard screen,
- 2 Choose "Settings" from the dropdown menu.

In the Settings window, click the green "Edit Profile" button.

You will be asked to verify your password; enter your password and click the "Verify" button.

This returns you to the Settings screen; scroll to the last section, "Extra Verification".

Click the "Set Up" button to the right of the factor you want to set up.

Choose to set up AT LEAST TWO.

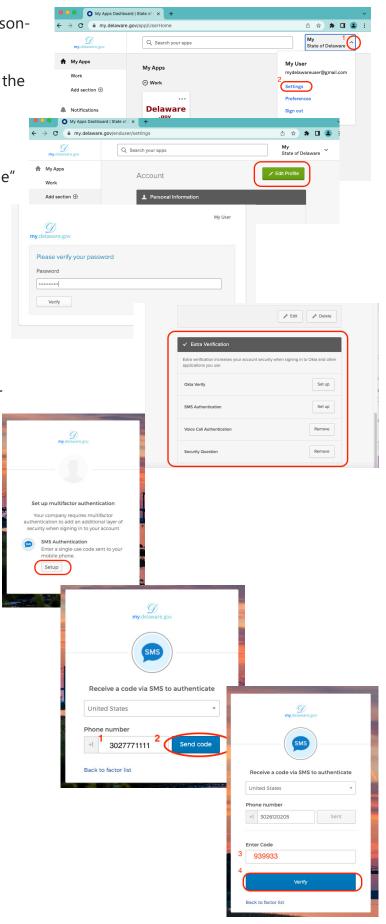
## A. Setting Up SMS Authentication

If you have a text-enabled cell phone available you can set up SMS Authentication.

Clicking the "Set Up" button to the right of "SMS Authentication" launches the widget shown, where you click "Setup" again...

In the next screen,

- 1 Enter your cell phone number--just digits.
- 2 Click the "Send Code" button. Your cell phone will receive a text message.
- 3 Enter the code you received in the text message on your cell phone.
- 4 Click the "Verify" button.



## **B. Setting Up a Security Question**

Clicking the "Set Up" button to the right of "Security Question" launches the widget, where you click "Setup" again...

In the next screen

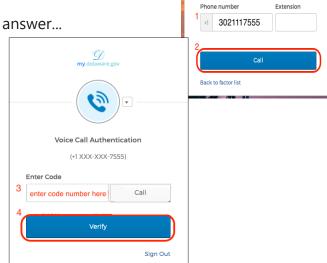
- 1 Either answer the question presented, type your answer and click "Save"
   OR click the down arrow to see other question choices.
- 2 Enter your answer to your selected question and click the "Save" button.



Clicking the "Set Up" button to the right of "Voice Call Authentication" launches the widget., where you click "Setup" again...

And then, similar to setting up SMS,

- 1 Enter the phone number of a voice line you can answer...
- 2 Click the "Call" button. Your phone will ring; the computerized voice will read a code number to you (twice).
- 3 Enter this code number you just received during the voice call into the box on the screen.
- 4 Click the "Verify" button.



My delaware pov

Setup secret question authentication

What is the food you least liked as a chi... .

What was the first computer game you

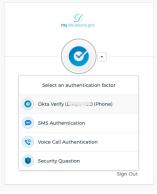
What was the mascot of the first sports team you played on?

What music album or song did you first purchase?
What is your favorite piece of art?
What was your grandmother's favorite

What is your favorite movie quote?

**NOTE:** When you are asked to authenticate, you can select among **any of the factors you ALREADY** have set up.





IMPORTANT: For SMS and Voice, you MUST click the button to get the code sent to your phone (by text or call).





Setup secret question authentication

1

What is the food you least liked as a chi... (\*)

Back to factor list

Follow phone call instructions to

authenticate

United States