How to Register for a my.Delaware.gov Account

Use a web browser (Chrome, Edge, Safari, Firefox) to open https://my.delaware.gov
Follow the directions below or watch the registration demonstration video if you prefer.

1 - Click on the green Register Now button

Or click on Create Account.

2 - Fill out the registration form Use ONLY an email account belonging to you, that you can access.

NOTE: If you don’t have your own email account, please create a free one online before you begin registration. To be able to activate your account, you must verify you own this email by opening the message from MyDelaware, then click on the Activation link in that email.
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3 – Click the blue Register button.

4 – Secure your access and set multifactor authentication methods, beginning with Email: click the Set Up button. IMPORTANT: This is REQUIRED to activate your account. It also allows you to unlock your account and/or reset your password.

![Secure access and set multifactor authentication methods](image)

Figure 4 - Security and MFA Authentication Set Up Window
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5 – Verify with your Email window shows myDelaware sent you email. Go to your email account: You MUST open and click the green **Activate Account** link in this email to verify your email address and for your account to be activated.

6 – Set up a Phone verification (can be SMS text message or a Voice Call); you must have access to the phone when you set up this security method.
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7 – Set up Okta Verify (you must be on a computer/laptop AND first install this application on your smartphone to set up this method).

1. On your mobile device, download the Okta Verify app from the App Store (iPhone and iPad) or Google Play (Android devices).
2. Open the app and follow the instructions to add your account.
3. When prompted, tap Scan a QR code, then scan the QR code below:

![QR Code](image)

Can't scan?

Return to authenticator list
Back to sign in

**Figure 8 - Set up Okta Verify Window**
**How to Register for a my.Delaware.gov Account**

8 – Set up a Security Question (NOTE: this method is ONLY for access. You cannot unlock your account or reset your password with this method, so please set up Phone verification and/or Okta Verify).

![Set up security question](image)

**Figure 9 - Set up Security Question**

7 - After you complete registration, you will see the my.delaware dashboard whenever you log into your my.delaware account. (NOTE: If you are a state employee, your employee-related tiles may not appear for another 48 hours.)

![MyApps](image)

**Figure 10 - Screenshot of new user's my.Delaware dashboard.**