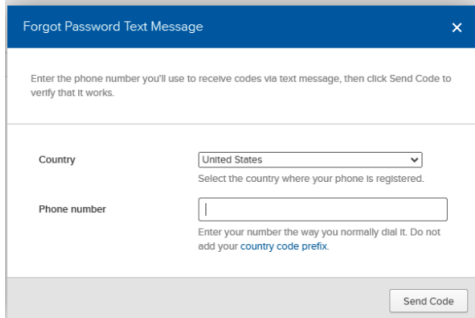
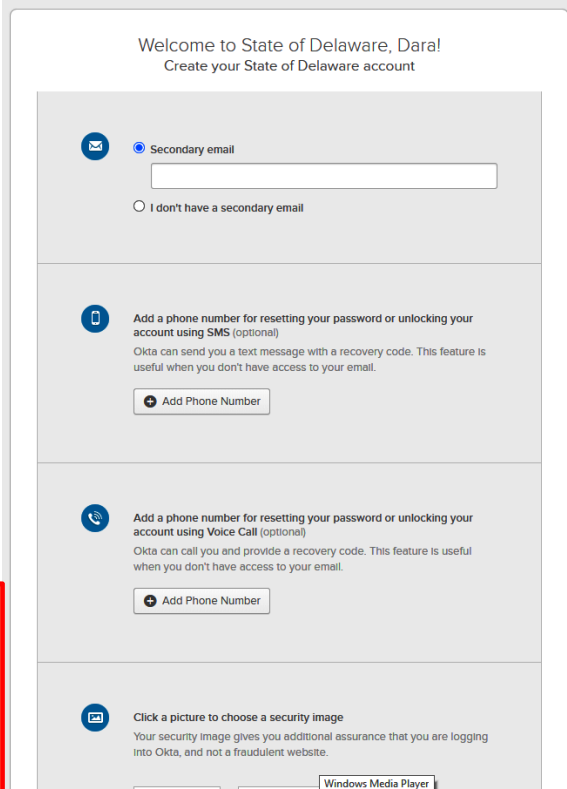




Register for Your “Delaware ID” on the Delaware Identity System: Without a Cell Phone

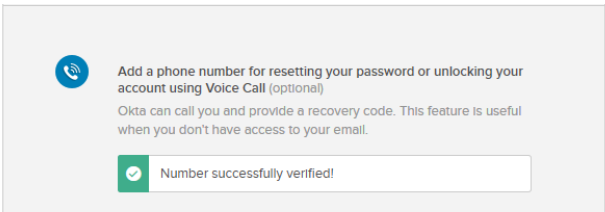
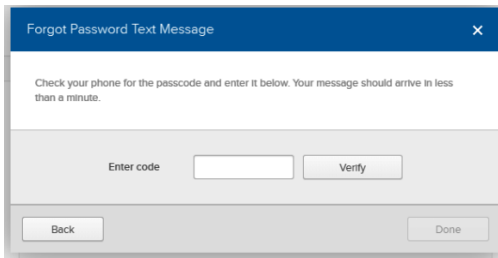
Why do I need to register for the Delaware ID solution; id.delaware.gov? To prevent the use of our employee’s username and password by bad actors. Organization like the state lost more than \$21 Billion due to business email compromise alone--not including losses from data theft or the destruction of computer systems. This solution enables the state to protect its systems, applications and critical data effectively.

- 1) Open a web browser (IE, Edge, Chrome, Firefox, Safari) and visit <https://id.delaware.gov>
- 2) If you are registering from inside the state network, it will take you right into the registration screen.
- 3) If outside the state computing environment, enter your state username (usually your state email address, e.g., firstname.lastname@delaware.gov) and your state email password, then sign in.
- 4) First; use your office phone for your password management. Choose **Add Phone Number** on 3rd option: *Click Add a phone number for resetting your password or unlocking your account using Voice Call*



CAUTION: Using your office phone for Voice Call means you can only manage your password while **in the office**. Softphone requires VPN!

- 5) Enter your office phone number and Click Send Code. You will receive a phone call and it will provide the code to enter in screen.

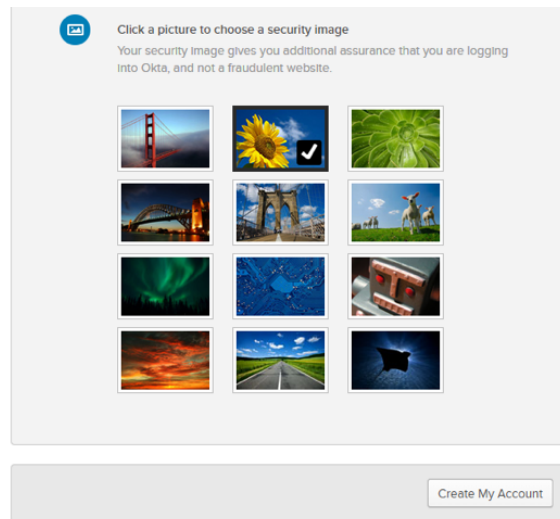




id.delaware.gov

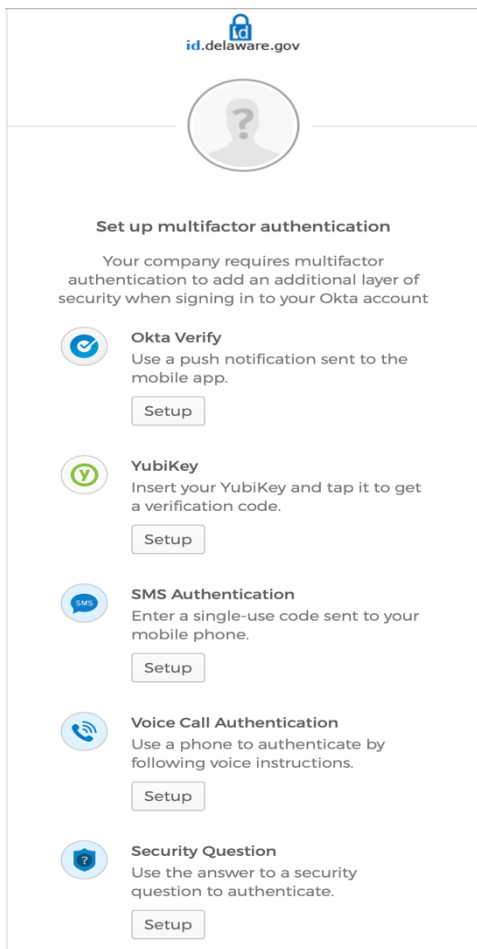
Register for Your “Delaware ID” on the Delaware Identity System: Without a Cell Phone

- 6) Click Done, then Select your security image. It will help you know when you are accessing the real state service or a fake one.
- 7) When done with the password reset validation options, proceed to the next screen.

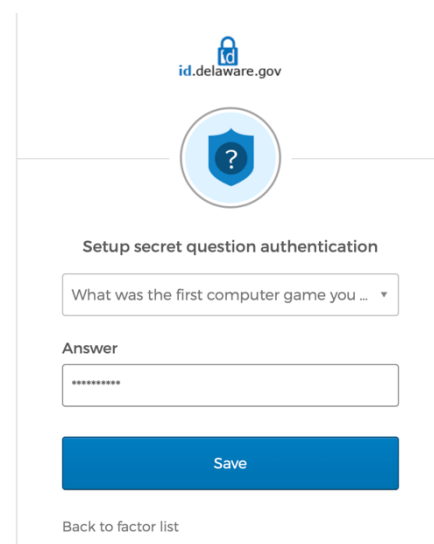


- 8) Next, you will set up Multifactor Authentication (MFA) for your “Delaware id” account, similar to the set-up you just finished.

CAUTION: You CANNOT use your office phone for Voice Call Authentication: Softphone requires VPN!

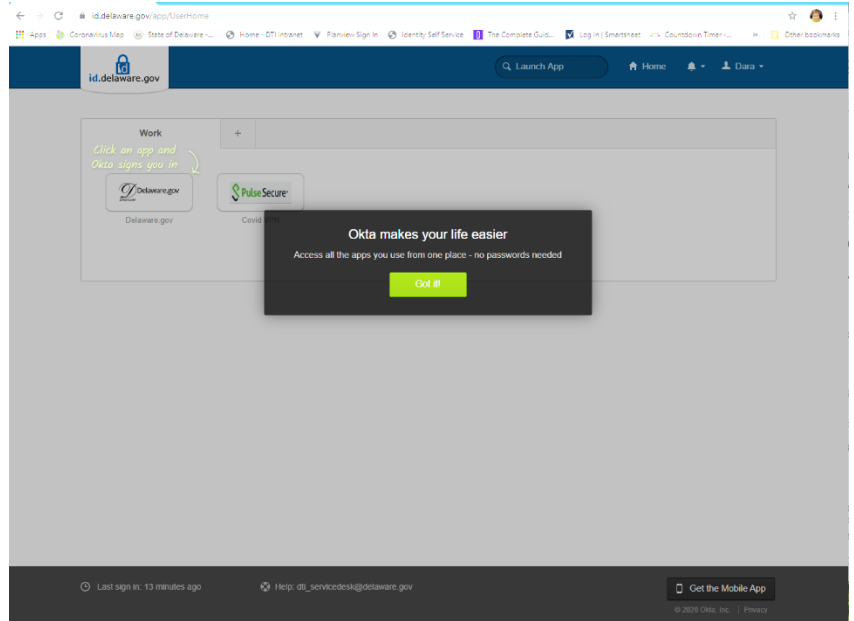


- 9) Choose the last option: **Security Question**
Click **Setup**:





Register for Your “Delaware ID” on the Delaware Identity System: Without a Cell Phone



10) You have registered!

11) You'll receive email from the solution confirming you enabled MFA.

That's all there is to it!